**BIRLA INSTITUTE OF TECHNOLOGY AND SCIENCE, PILANI**

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DSE CL ZG628T **DISSERTATION**

**Dissertation Outline**

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**Topic of Dissertation**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Name of First Examiner:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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(Signature of Student) (Signature of Supervisor)

Date:------------ Date:--------------

**Dissertation Title**: Duplicate candidate profiles identification during application screening of a hiring process

**Date**: 30-August-2020

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**Problem statement**:

A candidate can apply for open roles in a company through multiple channels. The channels could be, candidate directly applying over company’s job portal, through employee referral, through a recruiting agency or sourced by recruiter from social network or campus hiring events.

Due to GDPR (General Data Protection Regulation) regulations the hiring company can’t collect candidates personal identification data like Govt. ID proofs, Social Security Number (SSN)…etc. during the application process and due to this restriction the only information available for the recruiters are candidate name, email ID, phone number and resume details. Also there are company policies like if a candidate’s profile is dispositioned for not meeting the job role criteria at any point during the interview process then they cannot apply for any other role for the next six months. But candidates go ahead and apply for other roles through other channels with different email IDs or phone numbers or different resume formats. This way multiple duplicate profiles of same candidate get created in hiring system.

The challenge for recruiters is to identify the most updated profile which is active in hiring process and merge the duplicate profiles, keeping the active profile as primary to make sure the hiring system is clean without duplicates and all the hiring decisions including the interview feedbacks are updated on the active profile and same details are updated during offer generation and onboarding process.

The challenge with manual search process for duplicates with the existing Boolean search query system is search results are mainly dependent on the keywords or combination of keyworks chosen by the recruiter to search a given profile in hiring system at the same time precision of search results using Boolean search could be low as search results are many and profiles are not ranked by similarity. It is manual effort for recruiter to open each profile and confirm duplicate for all the search results. On an average there are 20% duplicate profiles observed in the hiring system and recruiters spend almost 50% of there effort in identifying duplicate profiles and merging process rather than focusing on sourcing candidates which is the core job role of the recruiter.

**Scope of work**:

The scope of the work is to develop an efficient support system to recruiters to identify potential duplicates which are ranked based on highest similarity to lowest similarity for the profile queried by recruiter

**Objective of the project**:

The objective of this project is to study pairs of candidate profiles manually annotated by human as duplicate/ not duplicate, identify various features from the candidate profiles use machine learning (ML) to learn from human-labeled data, and predict whether a new pair of candidate profiles are duplicate or not. During the study explore natural language processing (NLP), ML and neural network approaches for classification and suggest a model which has the highest AUC (Area Under Curve) in ROC (Receiver operating characteristic) curve.

**Benefit to the organization**:

Effort saved for recruiters which can be utilized in core sourcing activities.

**Business process flow**:

**Background of previous work done in the chosen area:**

**Solution architecture, if any:**

**Uniqueness of the project**:

**Potential challenges & risks in doing the project:**

**Resources needed for the project, including people, hardware, software, etc**.:

**Detailed Plan of Work (as follows)**

|  |  |  |  |
| --- | --- | --- | --- |
| **#** | **Task** | **Expected date of completion** | **Names of Deliverables** |
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**Supervisor’s Rating of the Technical Quality of this Dissertation Outline**

EXCELLENT / GOOD / FAIR/ POOR (Please specify): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Supervisor’s suggestions and remarks about the outline (if applicable).**

Date\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (Signature of Supervisor)

Name of the supervisor:

Email Id of Supervisor

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